MOTHERWOOD®

MDF | Super HD+WR | TerBo+ | Pre-Lam

MOTHERWOOD TerBo+ TERMITE PROOF BOILING WATER PROOF

TERMS OF WARRANTY FOR TRADE

A. Warranty-Eligibility

This warranty is effective for TerBo+ Termite & Boiling Water Proof only. We warrant that if TerBo+ exhibit any kind of manufacturing defect in the material within 30 years from the date of original purchase from the authorised Dealer/Distributor, Sudama Wood Panel Pvt. Ltd. (SWP) shall on receipt of such complaint/intimation, shall repair or replace the said damaged products upon producing the original purchase invoice. No monetary compensation for the loss to customer shall be entertained for the defects/damages.

B. Warranty-Exclusions and Limitations

1. **The warranty is not valid if:**
   a. TerBo+ is not stored, installed, handled and/or used properly.
   b. TerBo+ is used in areas, which experience high relative humidity of more than 70%. TerBo+ is used in circumstances where continued wetting is likely or there is exposure to high humidity over long period of time. If the board is continually kept wet, which may result in degradation through glue bond break down and fungal attack.
   c. If exposed to chemicals, harsh environment or direct contact with soil, high alkalinity or highly acidic material.
   d. Normal wear and tear, heavy impact, scratches and natural weathering of surfaces or variations in the colour or texture of field-finished coating.
   e. Any Force Majeure events. "Force Majeure" means any circumstances or occurrences beyond the reasonable control of Sudama Wood Panel Pvt. Ltd., whether or not foreseeable at the time of concluding the agreement for the sale of the products, as a result of which we cannot reasonably perform or execute its obligations, including, without limitation, acts of God, natural catastrophes including earthquake, lightning, hurricane, typhoon, flooding or volcanic activities or extreme weather conditions. strikes, lock-outs, war, terrorism, political situation, civil unrest, riots, sabotage, vandalism, pandemic situation.
   f. Problems related to finished products.
   g. Warp/expansion which does not exceed our product specifications. For more details related to product specification please visit our website www.motherwood.in.
   h. Flaws in structure design and construction.
   i. If combined with any other brand products.
   j. If termite treatment at termite prone area is not done prior to application.
   k. SWP shall not be liable for special, indirect, consequential, or incidental damages.
2. **The warranty does not cover the following:**
   a. Cost for labour, removal or disposal of defective products, freight, taxes or any other charge related to a failed product installation or finishing of replacement panels.
   b. Any incidental or consequential damage, economic, exemplary, special, punitive, breach of duty or damages, whether direct or indirect, howsoever arising.
   c. Cost of hardware or accessories.
   d. The costs associated with removal of damaged TerBo+ product, installation of replaced product or any remanufacturing costs.

C. Warranty-Disclaimer/Terms & Conditions:

1. Sudama Wood Panel Pvt. Ltd. reserves the right to modify/alter the policy without any advance intimation.
2. Upon receiving the complaint, SWP will inspect the damaged product. In case the product doesn't meet the set criteria as mentioned above, SWP reserves the right to refuse the claim.
3. The replacement product will be provided in the same specification as the original product.
4. Any dispute with respect to the guarantee clause shall be governed by Indian laws and Courts of New Delhi and/or Bahadurgarh (Jhajjar) have the exclusive jurisdiction to entertain and try the same.

For filing of any complaint, please email us on contact@sudamapanel.com or call us on our landline number 011-35452619

Dealer's Stamp	Notes

FROM THE HOUSE OF SWP SUDAMA WOOD PANEL

Corporate Office: A-23, First Floor, Pushpanjali Enclave, Pitampura, New Delhi-110034

Plant: Plot No. 80-84, Sector 3, Phase II, IIE SIIDCUL Sitarganj, US Nagar, (UK) - 262405 (India)

Mfd. & Mktd. by: Sudama Wood Panel Pvt. Ltd.

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30 YEARS WARRANTY*

IS:12406 CM/L-8300183410

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